

Transforming our Volunteer Experience

As part of our Skills for Life strategy, one of our key aims is to improve the volunteer experience at Scouts. Shaped by our volunteers, we'll deliver this by changing the way we do Scouting supported by new digital tools. These changes will enable us to **make volunteering with Scouts easier and more fun, so that we can attract more volunteers and our current volunteers want to stay.**

Roadmap for Change

Three parts of the cultural changes will be launched prior to the digital tools



Team-based Approach

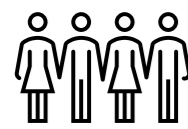
Moving from our current structures and roles to a team-based approach to volunteering

This will provide our volunteers more flexibility, make sure responsibilities are clear and allow for tasks to be shared across a team rather than just for a specific role

Timeline

We'll be sharing the finalised resources for these three areas of change during April. This will allow for all areas to start implementing these over the following months prior to the go-live of the digital tools.

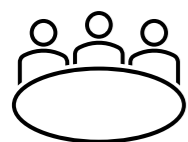
We'll also share the information and resources needed for the other areas of change with local Transformation Leads at the time it's needed.



Our Volunteering Culture

We will be adopting and embedding Our Volunteering Culture into our teams

This is about how our volunteers support each other, follow our values and are at our best whilst acting as role models for young people





Trustee Boards

Moving from having Executive Committees to having Trustee Boards & Trustees

This will meet the Charity Commissions rules on good practice and allow Trustees to focus on being well managed and having good governance

Activity	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Compass Clear Up	Expected time frame of activity													
Team-based Approach			Time frame of activity to achieve the 'Aims for September'					Expected time frame of activity						
Our Volunteering Culture			Expected time frame of activity											
Trustee Boards			Time frame of activity to achieve the 'Aims for September'					Expected time frame of activity						
Preparing for Transition										Expected time frame of activity				
New Digital Tools													Expected time frame of activity	
Welcome Conversations													Expected time frame of activity	
Growing Roots Learning													Expected time frame of activity	

 Expected time frame of activity
 Time frame of activity to achieve the 'Aims for September'